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CH Submissions Pack 2021.01

Released: June 2021

Applicable to the following templates:

- AccountsAdvanced
- AccountsAdvanced IFRS
- AccountsAdvanced Charity & Academy



SUMMARY OF MAIN CHANGES

(since ep4.05.02 and epCA4.05.01)

Note: This special Submissions ePack is not cumulative and must be installed after ep4.05.02 and epCA4.05.01.

Key changes in this ePack:

This one-off ePack must be installed by all users of our AccountsAdvanced templates who wish to submit Accounts to Companies House using CaseWare's CH filing module.

The update is needed to ensure that iXBRL submissions to Companies House continue to work correctly within our templates. The ePack is compatible with both Working Papers 2019 and Working Papers 2020.

Installation instructions:

As this ePack is not cumulative, it is vital that users of the AccountsAdvanced and the AccountsAdvanced IFRS template install ePack ep4.05.02, and that users of the AccountsAdvanced Charity and Academy template install ePack epCA4.05.01, prior to installing this Submissions pack.

Submissions guide:

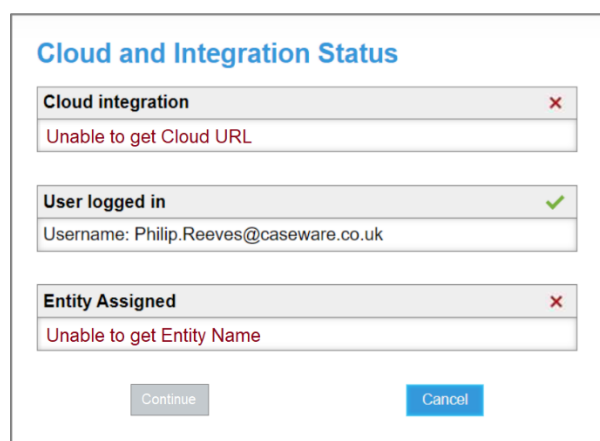
The Submissions guide has been updated to include the new interface and this can be found [here](#).

Experienced users of the previous system will note only minimal changes, but one of these alterations is that the actual submission now takes place on the CaseWare Cloud via a web browser which will automatically open up.

Previously submissions were performed within CaseView.

Cloud integration:

It is important to note that with these changes, you must ensure that your file is linked to a Cloud entity BEFORE submitting the Accounts, otherwise the following error message will be encountered:



The screenshot shows a dialog box titled "Cloud and Integration Status" with three sections:

- Cloud integration** (marked with a red 'x'): Unable to get Cloud URL
- User logged in** (marked with a green checkmark): Username: Philip.Reeves@caseware.co.uk
- Entity Assigned** (marked with a red 'x'): Unable to get Entity Name

At the bottom, there are two buttons: "Continue" and "Cancel".

Please see **page 6** of the [Submissions guide](#) for further guidance.

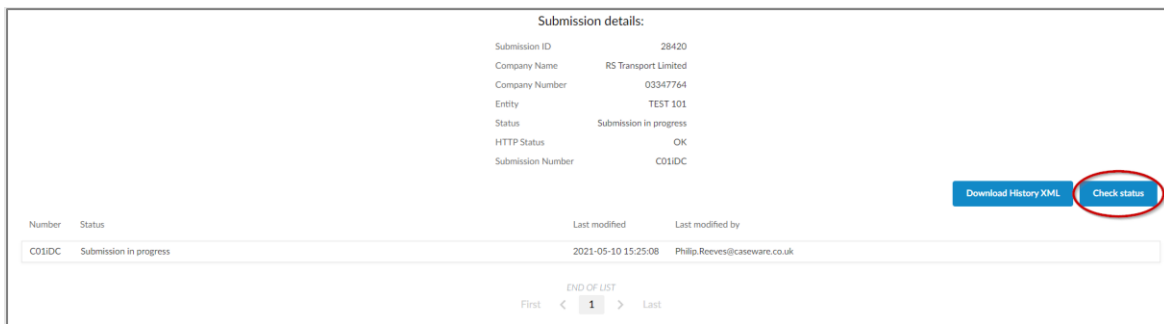
Web browser compatibility:

Please note that the CaseWare Cloud is **not compatible** with Internet Explorer. Please use an alternative web browser such as Chrome or Edge in order to use the Companies House submissions module.

Polling:

The ability to track (or ‘poll’) the submission status across multiple entities (as outlined from page 18 of the Submissions guide) is **not available** in this release.

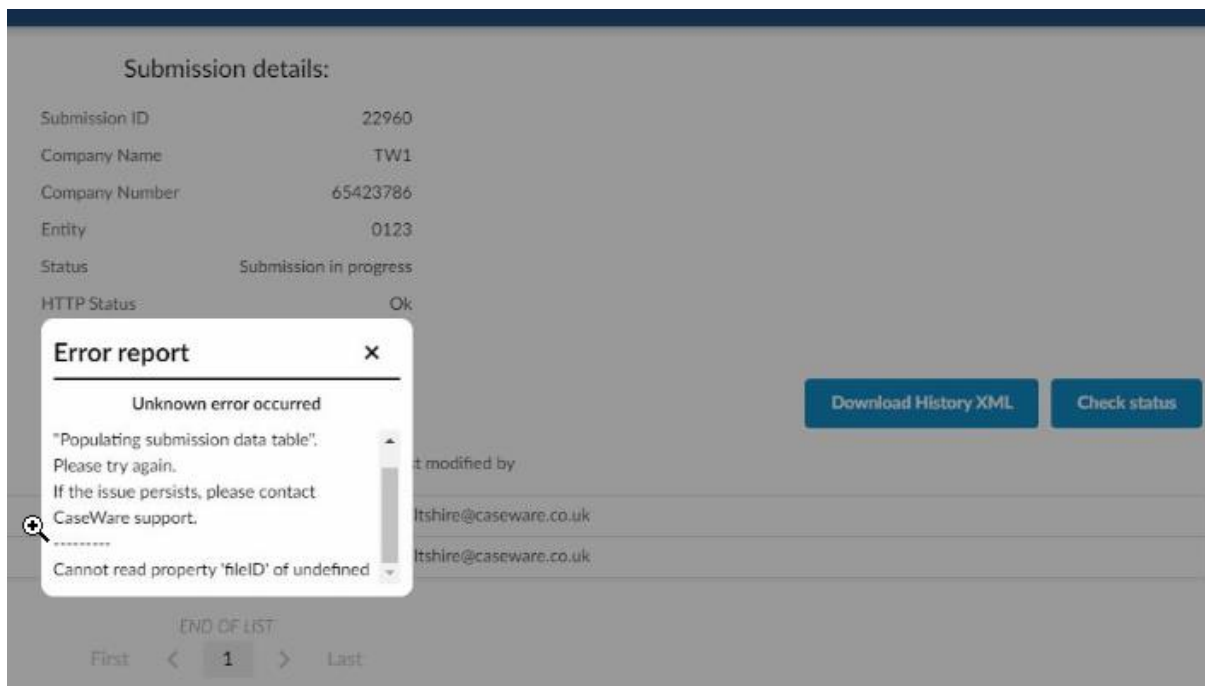
Instead users can use the **Check Status** button to poll the latest details on each individual submission:



We will be releasing a further update later this Summer which restores the fully automated polling functionality.

Known issues:

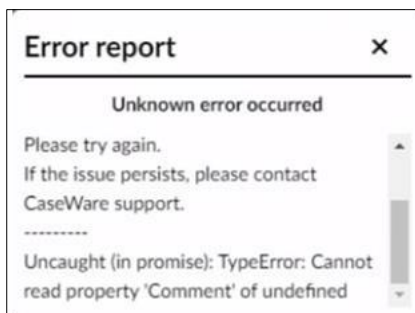
1. When viewing the details of a submission which was submitted via the **OLD** submissions module, the following error may be encountered:



This is caused by the history.xml file not being attached to the new submissions module. This file is used by CaseWare UK as a diagnostics tool and **does not affect the submission**.

Please close the error screen to continue. If the submission is marked "Submission in progress", poll as normal via the "Check status" button.

2. A slightly different error message may also appear – again when viewing a submission which was originally sent via the **OLD** submissions module. This error will only occur when there were no "Examiner Comments" from Companies House regarding the submission:



This message may also appear if the original submission was attempted between 9th and 18th March 2021 when the submission service was down.

If the submission has not been filed with Companies House, this can be recreated and sent again via the **NEW** submission service, although we anticipate that any such submissions would have already been re-submitted by now.

This error **does not affect the submission**.

We are working on a fix for these errors and will update the Cloud in due course. The fixes will **not** require an ePack installation.

Contact information:

For further guidance, please see our KnowledgeBase: <https://kb.caseware.co.uk/login.php>

Or contact our Technical Support team on: **+44(0)1622 355 250**