

Entering/Updating your Serial Number



If an 'Unlicensed client type' error message is present in the 'Wizard' documentor at the top of the 'Accounts' the serial number needs to be entered to license the type of file being produced and clear the error.

START Content selection Accounts Client Type Type Corpu Jurisdiction U Note - After this file is buil Type of accounts to be product FRS option to follow	orate - Unlisted • K Corporate • Jnited Kingdom It, you will no longer	Reporting currency Member of a group be able to change clie	£ Yes Int type or jurisdiction. Consolidated group accs	•	Category	COMPLETED Corporation tax Parent company of a small sized group	
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FRS option to follow							
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Pleas Referencing structure Select referencing structure	evaluation pu evaluation pu se contact CaseWare S Mercia 🗸	rposes, you may continue ales on 01622 355200 for	e but there will be printing restr I latest pricing and removing th	ictions in e printin	n the accounts. Ig restrictions on th	re accounts.	
Lead schedules							
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Override built Accounts, and al	llow change of Client T	ype etc.	Override				
Key deliverables							i -



Before following the below steps, please ensure the correct permissions are set on the Caseware installation folder.



In order to enter the serial number : Close down all CaseWare/CaseView applications. Browse to: Local Disk:\Program Files(x86)\CaseWare\Add Ins\CaseWare Maintenance

> This PC > Windows (C:) > Program Files (x86) > caseware > add-ins					
Name	Date modified	Туре	Size		
AVI	09/09/2019 10:33	File folder			
📕 SVN bat file	18/09/2019 14:53	File folder			
🛞 CaseWare Maintenance	09/03/2015 10:46	Application	83 KB		

Right click on Caseware Maintenance and Run as administrator.

> This PC > Windows (C:) > Prog	ram Files (x86) > caseware > a	dd-ins	
Name	Date modified	Туре	Size
AVI	09/09/2019 10:33	File folder	
SVN bat file	18/09/2019 14:53	File folder	
🛞 CaseWare Maintenance 📃 📃	09/03/2015 10:46	Application	83 KB
🖹 corpv2-v3	Open		53 KB
S CRDE2003.dll	Run as administrator		099 KB

Once run as administrator the Caseware Template Maintenance window will show as below.



Enter the serial number and select save and then close.

CaseWare Maintenance

Settings	Serial number
Serial number* Measurements Collaborate	To enable locked or trial templates, please enter the serial number supplied by Case Ware sales below: Serial number: Save
CW Maintenance Application v	74.0.16.0 Close



Entering the serial number on several machines

After entering the serial number on a machine Template.clf (CLF File) will be created under C:\Program Files (x86)\caseware\add-ins.

> This PC > Windows (C:) > Program Files (x86) > caseware > add-ins					
Name	Date modified	Туре	Size		
📕 AVI	09/09/2019 10:33	File folder			
SVN bat file	18/09/2019 14:53	File folder			
🛞 CaseWare Maintenance	09/03/2015 10:46	Application	83 KB		
🖹 corpv2-v3	15/10/2007 14:42	XML Document	53 KB		
CRDE2003.dll	20/05/2004 15:21	Application extens	1,099 KB		
Credence.dll	24/10/2012 08:54	Application extens	208 KB		
CS_NCUPD	13/10/2008 12:38	Application	44 KB		
CSExport.dll	30/11/2004 17:14	Application extens	116 KB		
@ CWDigitaLink	10/12/2008 16:26	Application	144 KB		
CWImportFile	10/09/2004 11:44	Application	128 KB		
🛞 CWMaintenance	23/10/2012 12:51	Application	324 KB		
🖏 cwProgress	07/09/2005 18:38	Application	40 KB		
🧼 CWScan	29/07/2005 14:56	Application	116 KB		
Diagnostic	30/10/2013 09:23	Application	248 KB		
💿 Diagnostic	02/07/2019 12:25	Chrome HTML Do	228 KB		
🖏 Errlog	07/03/2002 10:59	Application	32 KB		
ILDocumentImageXControl1.lic	20/05/2004 15:21	LIC File	1 KB		
ILDocumentImageXControl1.ocx	20/05/2004 15:21	ActiveX control	1,362 KB		
ILRawRead.dll	20/05/2004 15:21	Application extens	124 KB		
SP2003.dll	20/05/2004 15:21	Application extens	239 KB		
🔁 progressbar	29/01/2002 16:30	Application	36 KB		
template.clf	19/09/2019 11:39	CLF File	1 KB		
TemplateUpgrade.dll	11/04/2006 18:18	Application extens	124 KB		
TPCWare	20/12/2002 13:58	Application	156 KB		

The Template.clf (CLF File) can be distributed to all machines that would require the serial number to be entered, the machine will obtain the serial number information from this file.

If distributing the Template.clf (CLF) file a manual input of the serial number into the Caseware Maintenance program would not be required.

This file can be distributed to all machines that require the serial number to be entered via the preferred method of distribution for the company, for example via windows group policy.

When distributing the Template clf (CLF) file please ensure it is placed under the same directory of C:\Program Files(x86)\caseware\add-ins for the machine it is being distributed to.



Overwrite the file if one exists in this directory only if the file was generated using the latest serial number.

Note: If the serial number has been entered and the error message is still present the serial number may not contain the relevant licence for the file that is being produced. If this is the case, please contact Sales at Caseware.